

Customer Privacy Policy

Introduction:

Slicker Recycling Limited and its subsidiaries are committed to ensuring our customer privacy is protected. This policy sets out how we will use and protect any personal information provided by our customers.

We gather and use information to provide services and products in line with contractual obligations and for the use of internal marketing purposes.

What we will collect:

- Contact name and job title.
- Contact details, telephone, fax and email address.
- Names of your employees and their contact details.
- Names and locations of sites which may include details of a specific address or individual.

How we use your data:

- We will gather data that allows us to collect waste and deliver products in line with current legislation and to fulfil our contractual obligations with our customers.
- To ensure that all service delivery requirements are in line with current legislation and fulfil our contractual obligations.
- We may contact you in response to a specific enquiry.
- To ensure effective correspondence regarding service delivery, queries and contractual changes.
- To send promotional mailings or to call you about products, services and other things we think that may be relevant to you.
- To keep customers updated with promotions, product and service enhancements which we believe will be of interest.
- To gather customer feedback in line with ISO9001 requirements to continually monitor and improve our service.

Controlling your personal information:

We are committed to ensuring that your information is secure. To prevent unauthorised disclosure or access to your information, we have implemented managerial, physical and electronic safeguards.

- We will never sell, lease or distribute your personal information to third parties except for subcontractors we may use for specific services, unless the law requires us to do so.
- When providing information by telephone you can specify how that information may be used e.g. you can specify no calling, or emails to be sent. These restrictions can be updated any time by contacting us.
- You can unsubscribe from marketing emails at any time by clicking the unsubscribe link at the bottom of the email.

- Our Slicker employees have been made aware of their obligations under the new legislation.

Your Rights:

You may contact our Marketing Co-ordinator in order to:

- Request a copy of your personal information
- Notify us that your information is incorrect
- Request that we erase categories of information
- To restrict certain processing of yours and/or your business information
- To obtain the information we hold in a structured format

Contact email address: dataprocessing@slickerrecycling.com

Retention of your Information:

Slicker Recycling will retain your information for as long as we need to fulfil our business purposes in line with all governing legislation requirements.